

Response to the Pre Bid Queries For SBI Ref: SBI:GITC/ESS/BID/584 dated :04.04.2019

SI No.	RFP Page No.	RFP Clause No.	Existing Clause	Query/Suggestions	Bank's Response
1	37	Part-II-SCHEDULE OF EVENTS. SL No. 15	Terms of payment-Half yearly in arrears	Request to change Quaterly arrears.	Not accepted.
2	37	Earnest Money Deposit. SL No. 11	Rs. 2.00 lac	Can We Get Exemption against NSIC & MSME Registration Certificate.	Yes. A copy of the Registration Certificate must be submitted alongwith Technical Bid for exemption
3	37	Tender Fee SI No. 10	Amount Rs.5000/- Non-refundable by means of a DD or Bankers' cheque payable at Mumbai in favour of State Bank of India	Can We Get Exemption against NSIC & MSME Registration Certificate.	Yes. A copy of the Registration Certificate must be submitted alongwith Technical Bid for exemption
4	44	Annexure- C	Technical Specification of the Server and Storage Located at Mumbai	Solaris Operating system version & Applications – whether it is Solaris 9 (5.9), Solaris 10 (5.10) or Solaris 11 (5.11).	Refer Annexure C. Server OS is Redhat Linux version 7.6
5	44	Annexure- C	Technical Specification of the Server and Storage Located at Mumbai	Is there any containers (Solaris Virtual Machines) installed in the Servers?.	No
6	44	Annexure- C	Technical Specification of the Server and Storage Located at Mumbai	Is there any mirroring as part of the Operating System?.	No
7	44	Annexure- C	Technical Specification of the Server and Storage Located at Mumbai	Is there any Operating System Cluster is configured?	No
8	44	Annexure- C	Technical Specification of the Server and Storage Located at Mumbai	Is the Customer is ready for remote supportability?.. Giving remote connectivity to outside their premises.	No

9	44	Annexure- C	Technical Specification of the Server and Storage Located at Mumbai	What is the Backup software they are using for Backup from Tape Library?.	No backup Solution is being used
10	48	Annexure - E	Scope of Work	What is the support window requirement?	as per RFP
11				Oracle HW experienced engineers are available with us. Is the certification mandatory?	as per RFP
12	34	Tender Fee Sl No. 10 Earnest Money Deposit. Sl No. 11	Amount Rs.5000/- Non-refundable by means of a DD or Bankers' cheque payable at Mumbai in favour of State Bank of India. EMD Rs. 2.00 lac	We are NSIC/MSME certified and eligible for getting Tender fee and EMD payment exemption. Requesting confirmation on this.	Yes. A copy of the Registration Certificate must be submitted alongwith Technical Bid for exemption
13	19	Clause 25	Annual Maintenance Services	Requesting to accept the bid without MAF from OEM as we have in house expertise to do support.	Not accepted.